

## Summary

### **Industry:** Insurance

**Problem Statement:** 

Complex upgrade of communication infrastructure project to cloud whilst adding new functionality needed experienced delivery partner to technically manage and deliver the result with minimal business impact and writhing strict budget.

#### Solution:

VIS team engaged early to capture milestones to be achieved with timelines and designed a solution and delivery schedule to ensure outcomes without impacting costs.

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# VIS GLOBAL FACILITATES SEAMLESS CLOUD MIGRATION AND FUNCTIONALITY ENHANCEMENT IN AN AUSTRALIAN HEALTH INSURANCE INDUSTRY

"VIS Global has been very flexible in working around our requirements."

#### -A spokesperson from the insurance industry

Australia's leading health insurance company faced the daunting task of a complex upgrade to their communication infrastructure, transitioning to the Cloud. Simultaneously, they aimed to incorporate new functionalities into their existing system. The challenge was not just technical but also involved the need for an experienced delivery partner who could manage the project seamlessly, ensuring minimal business impact and adhering to a stringent budget.

VIS Global engaged with the client early in the process to thoroughly understand the requirements and challenges. The team worked collaboratively with the client to capture key milestones and set realistic timelines for the project.

The VIS team's solution included a step-by-step migration plan, ensuring that the transition to the Cloud was smooth and efficient. Their expertise in managing complex projects allowed the insurance company to maintain business continuity throughout the upgrade process.



#### CONCLUSION

The successful collaboration with VIS resulted in a seamless upgrade of the communication infrastructure, transitioning to the cloud while integrating new functionalities. The project was completed within the

specified budget and timelines, minimizing business impact and ensuring a positive impact on the overall efficiency of the insurance company's operations.