



# PREMIER FRESH ACHIEVES SEAMLESS DEBTOR RECEIPTING WITH VIS GLOBAL'S INTELLIGENT-AUTOMATION SOLUTION

## Summary

***"Now we do not have to monitor the process at all, which saves a lot of time and effort. It's fully automated and streamlined. Now we are keen to automate other processes that require manual handling."***

***-A spokesperson from Premier Fresh.***

Premier Fresh, a leading player in the fresh produce industry, faced a significant challenge in streamlining its debtor receipting process. The manual handling of remittance advice and the subsequent matching of vendor accounts, invoice numbers, and amounts in their ERP system proved to be time-consuming, repetitive, and prone to errors.



## EXISTING PROCESSES

The debtor receipting process at Premier Fresh involved receiving remittance advice via email or downloading PDFs from the customer portal. It also involved manually matching the information on remittance advice with the corresponding vendor accounts, invoice numbers, and amounts in the ERP system.

The challenge centered around automating the debtor receipting process, and subsequently posting entries against each invoice in the ERP, which was not only a labor-intensive process, but also a time-consuming, repetitive, and an error-prone task.

### Company:

Premier Fresh

### Industry:

Food and Beverage  
Manufacturing

### Challenge:

Automating the time-consuming, repetitive, and error-prone task of the debtor receipting process, matching vendor accounts, invoice numbers, and amounts listed on remittance to ERP debtor accounts, and subsequently posting entries against each invoice in the ERP.

### Solution:

VIS Global implemented a comprehensive Intelligent-automation solution, encompassing data manipulation, screen scraping, simulating human actions, report generation, and email automation.

### Business Result:

- Annual savings of approximately 1400 man-hours.
- Elimination of the workload equivalent to one full-time employee, saving AU\$80,000.
- Achieved a 0% error rate.
- Manpower realigned to more productive tasks.

## INTELLIGENT-AUTOMATION SOLUTION

VIS Global addressed Premier Fresh's challenge by implementing a comprehensive intelligent-automation solution. The solution involved advanced capabilities such as data manipulation, screen scraping, simulating

human actions, report generation, and email automation. By automating the entire process end-to-end, VIS Global aimed to eliminate the manual efforts and potential errors associated with debtor receipting.

## OUTCOMES

The implementation of the Intelligent-automation solution led to significant and measurable benefits for Premier Fresh:

- **Annual Savings:** The company experienced annual savings of approximately 1400 man-hours, allowing the reallocation of resources to more strategic and productive tasks.
- **Workload Reduction:** The solution eliminated the workload equivalent to one full-time employee, resulting in a direct cost savings of AU\$80,000 annually.



- **Error Elimination:** Achieved a 0% error rate in the debtor receipting process, ensuring accuracy and reliability in financial transactions.
- **Manpower Realignment:** With the automation of the debtor receipting process, Premier Fresh was able to reallocate its manpower to more value-added and strategic tasks, enhancing overall productivity.

## ABOUT US

At VIS we are committed to delivering outcomes for our clients in the areas of collaboration, customer experience and intelligent automation through our offerings in consulting, project delivery and managed services. With a footprint spanning 7 countries and investments in innovation labs and software development centres, we are just the right size that allows us to be agile and yet have a matured process in the back-end.

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